

Fees & Common Prices



Homecare My Way fees and common prices for care and services.

Effective 15 August 2026

Homecare My Way Fees

Care Management Fees

Your customer care manager is your key contact; they are here to support you and coordinate your care and services. As per the Support at Home Guidelines, Services Australia deducts 10 percent of your quarterly budget to cover the cost of Care Management.

HCMW applies the following care management fees

Care Management	\$130 per hour
Clinical Care Management & Restorative Care Management	\$185 per hour

Third-Party Invoice Fees

Where you directly source an approved third-party service as part of your self-management arrangement, HMCW applies a 7.5% overhead to the actual cost of that service. This contributes to the costs associated with facilitating and overseeing the third-party arrangement. The overhead is included in the final service price.

Common Prices for Services

As a self-managed customer, you choose the providers who deliver your care and services. This means the actual price you pay may vary depending on the provider you select.

The prices shown in this fee sheet are common prices – the prices we see most frequently for each type of service.

If your chosen provider charges more than the common price shown, our team will discuss the price with you, explain the reason for the difference and obtain your agreement before the service is arranged.

Everyday Living Services

Support to help you with tasks around your home and maintain your independence.

Services	Pricing Unit	Weekday 6am-6pm
Domestic assistance	Per hour	\$70
Shopping assistance	Per hour	\$65
Laundry assistance	Per hour	\$66
Gardening	Per hour	\$60
Home maintenance and repairs	Per hour & items	\$85
Meal preparation at home	Per hour	\$65
Meal delivery	Per Meal	\$9.73

Independence & Wellbeing Services & Activities

Support & Services to help you manage activities of daily living while living independently and enjoying your community. Our Independence & Wellbeing services are for a minimum of 1 hour or as described.

Service Type	Services	Pricing Unit	Weekday 6am–6pm
Respite	Flexible respite	Per hour	\$40
Personal support	Assistance to maintain personal affairs	Per hour	\$70
Social & Community support	Individual social support	Per hour	\$60
	Accompanied activities	Per hour	\$60
	Cultural support	Per hour	\$60
	Digital education and support	Per hour	\$60
Therapeutic services for independent living	- Remedial massage - Osteopathy - Acupuncture - Chiropractic - Diversional therapy - Art therapy	Per session	\$120
Transport <i>*Maximum time & distances apply</i>	Direct transport	Per trip	\$70
	Indirect transport	Per trip	\$45

Assistive technology and home modifications	Assistive Technology - Equipment and Products Assistive Technology Common Price • Tier 1 - \$105 • Tier 2 - \$650 • Tier 3 - \$2800	Per item	For all AT items, HCMY will obtain from an approved associate provider. The final charge to the customer will include administration fees per below: • Assistive Technology fee: 7.5% or cap of \$500
	Home Modification Common Price • Tier 1 - \$210 • Tier 2 - \$550 • Tier 3 - \$1250		For all HM, HCMY will obtain from an approved associate provider. The final charge to the customer will include administration fees per below: • Home Modifications fee: 10% of cap of \$1500

Clinical

Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people. Session costs include report writing, and administration costs.

Service Type	Services	Pricing Unit	Weekday 6am-6pm
Personal care	Assistance with self-care and activities of daily living	Per hour	\$70
Nursing	Registered Nurse	Per hour	\$100
	Enrolled Nurse	Per hour	\$75
	Nursing care consumables	Per item	Price provided based on item required – such as continence aids, prescribed skin emollients, etc
Allied health and other therapeutic services (9am-5pm)	Allied health assistance	Per Session	\$400
	Diet or nutrition	Per Session	\$200
	Exercise physiology	Per Session	\$135

	Music therapy	Per Session	\$275
	Occupational therapy	Per hour	\$150
	Physiotherapy	Per Session	\$214
	Podiatry	Per Session	\$180
	Psychology	Per Session	\$225
	Social work	Per Session	\$80
	Speech pathology	Per Session	\$235
	Virtual Music therapy	Per session	\$273
Nutrition	Prescribed oral or enteral nutrition	Per item	A quote will be obtained from an approved associate provider

Important notes:

1. Common prices

Service prices are listed as common prices. As a self-managed customer, you find, hire and schedule your own care and services, so actual prices may vary between service providers. The common price shown is the price we see most frequently for each service. If a service is priced higher than the common price, our team will discuss the price and the reason for the difference with you and ensure mutual consent before the service is arranged.

2. Pricing

Common prices are current as at 15 August and are GST exclusive.

3. Cancellations

Cancellation terms are determined by your chosen service provider. If you need to cancel a service for a non-emergency reason, the full cost of the scheduled service may be charged if it is not cancelled within your service provider's required notice period. Typically, service providers require at least 48 hours' notice for non-emergency cancellations.

4. Your service providers

You choose the service providers that deliver your care and services. Homecare My Way manages these providers through formal agreements designed to support quality, consistency and compliance with Support at Home requirements.

5. Ending your services

You may cease your services with Homecare My Way at any time by providing 30 days' written notice.



Get in Touch: 1300 422 123